

AUSTRALIAN ORDERS

- We ship via Australia Post eParcel with tracking.
- Orders are dispatched within 24 hours of being received.
- Estimated delivery is 5–7 business days from dispatch, or 7–10 business days for regional areas. Delivery times are based on Australia Post estimates and may vary.
- Once your order is on its way, you'll receive an email with your tracking details.
- If you experience any delivery issues, we recommend checking with your local post office first before contacting us.

INTERNATIONAL ORDERS

We're excited to now ship Soul Camper products worldwide.

- We'll do our best to pack and dispatch your order within 24 hours of receiving it.
- International delivery times vary depending on the destination, local postal services, customs processing and other factors outside of our control.
- While we'll always do our best to get your order on its way as quickly as possible, we cannot guarantee international shipping timeframes or specific delivery dates.
- Tracking details will be emailed to you once your order has been dispatched.
- Please ensure your delivery address and contact details are correct before completing your order to help avoid delays.
- International orders may be subject to customs, duties, taxes or import charges depending on the destination country.
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Thank you for your patience while your order makes its way to you — we can't wait to see The Lennox™ and Soul Camper products travelling around the world.

International Orders – Duties & Taxes

Please note that international orders may be subject to import duties, taxes, VAT or customs charges upon arrival in your country. These charges are determined by your local customs authority and are the responsibility of the customer.

Import duties and taxes are not included in the product price or shipping cost and, where applicable, may need to be paid before your order is released for delivery.

As customs requirements vary between countries, we recommend checking your local import regulations before placing your order.